

On February 2, 2006, Royal Canin sent out an advisory for a product recall shown as a copy below.

February 2, 2006

**IMPORTANT  
PRODUCT QUALITY NOTICE**

We regretfully inform you of a recently uncovered problem with our ROYAL CANIN Veterinary Diet™ canned diets. Since November, we have had 8 reported cases from across the USA of hypercalcemia in dogs. Clinical work-ups suggested high levels of vitamin D3. All of the dogs affected were on ROYAL CANIN Veterinary Diet™ Canine URINARY SO™ in gel canned diet. Consequently we started an exhaustive nutrient analysis of our canned products.

This week, we received the independent laboratory results of these nutrient analyses. It is now clear that there are production lots of ROYAL CANIN Veterinary Diet™ Canine URINARY SO™ in gel canned product in the market with excessive levels of Vitamin D3. The following production lots are affected (the "best before" date codes are noted on the cardboard tray pack and on the bottom of each can)

- **ROYAL CANIN Veterinary Diet™ Canine URINARY SO™ in gel canned (best before 03/2007, 05/2007 and 06/2007).**

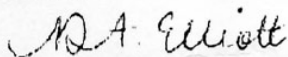
Our records indicate that you may have purchased some of the affected products. These production code lots should not be fed to pets. Please contact your clients currently feeding these products to determine if they are feeding an affected code lot. Our veterinarians and representatives are also available to support you at all times.

You may contact your distributor for product replacement or refund. Please do not hesitate to contact your ROYAL CANIN Veterinary Diet™ representative, or our technical veterinary support team at 800 592-6687 with any questions or concerns that you may have.

The excess levels of Vitamin D3 in the affected production lots are due to a vitamin premix error. We have taken all appropriate actions to ensure that this type of error does not recur. **All subsequent code lots have been tested and, other than the production lots noted above, can be used with confidence.**

We genuinely regret that this has occurred as we place the highest priority on the health of pets.

Sincerely



Denise A. Elliott BVSc PhD Dipl ACVIM Dipl ACVN  
Director of Scientific Communications

We also received the following from Dr. Gail Golab at AVMA today(2-21-06):

This week we received the independent laboratory results of these nutrient analyses. It is now clear that there are production lots of Royal Canin Veterinary Diet canned product in the market with excessive levels of vitamin D3. The following four canned diets are affected (the “best before” date codes are noted on the cardboard tray pack and on the bottom of each can)

- Royal Canin Veterinary Diet Canine LOW FAT LF canned (best before 06/2007)
- Royal Canin Veterinary Diet Canine CALORIE CONTROL CC in gel canned (best before 04/2007 and 07/2007)
- Royal Canin Veterinary Diet Canine URINARY SO in gel canned (best before 03/2007, 05/2007 and 06/2007)
- Royal Canin Veterinary Diet Feline SENSITIVITY VR canned (best before 05/2007)”

Dr. Elliott has advised me that veterinarians purchasing product were notified directly by Royal Canin. If any of your members have questions, they may call Royal Canin’s technical support team at 800-592-6687. Dr. Elliott has also informed me that all subsequent code lots have been tested and, other than the production lots noted above, should be okay.

Hope this helps you answer any questions you may receive,

Gail

Gail C. Golab, PhD, DVM

Assistant Director, Professional and Public Affairs

Communications Division

American Veterinary Medical Association

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Additionally, I called Royal Canin this afternoon and spoke to Dr. Brent Mabe and asked if this diet and affected lots had been shipped to Washington. He assured me it had and that any additional questions should be referred to the 800 number listed above.

Charlie Powell, Director

Washington State Veterinary Medical Association